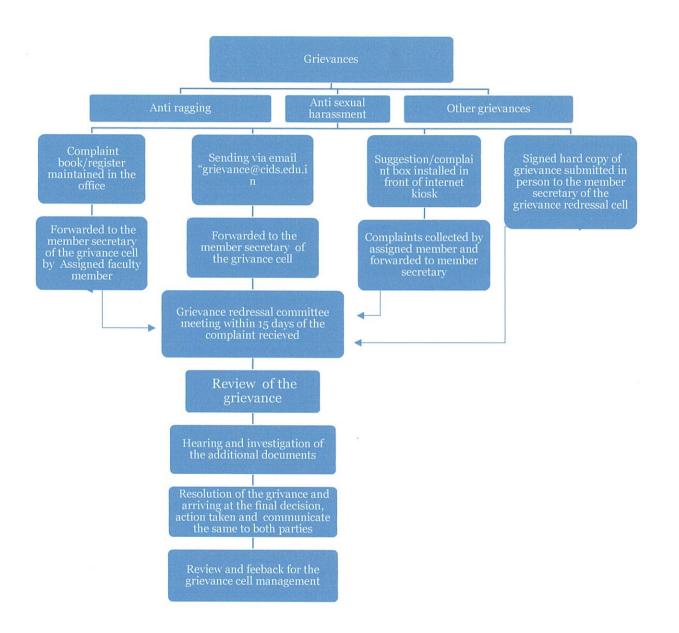
MAGGULA, VIRAJPET

GRIEVANCE REDRESSAL CELL



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PRINCIPAL
Coorg Institute of Dental Sciences
VIRAJPET, PIN - 571 218



प्रो (डॉ.) जसपात एस सन्धू ^{सचिव}

Prof. Dr., Jaipal S. Sandhu NBBS, MS (Orlio), DSM, FAIS, FASM, FAISM, FFIMS, FAMS Secretary

विश्वविद्यालय अनुदान आयोग University Grants Commission

(मानव संसाधन विकास मंत्रालय, भारत सरकार) (Ministry of Human Resource Development, Govt. of India)

बहादुरशाह ज़फ़र मार्ग, नई दिल्ली-110002 Bohodur Shah Zofar Marg, New Delhi-110002

Ph.: 011-23239337, 23236288, Fax : 011-23238858, email : jssandhu.ugc@nic.in

BY SPEED POST

D.O. No. F. 1-15/2009(ARC) pt-III

February, 2016 2 5 | 12 2018

Sub: Curbing the menace of ragging in higher educational institutions.

Dear Sir/Madam,

In pursuance to the Judgment of the Hon'ble Supreme Court of India dated 8.5.2009 in Civil Appeal No. 887/2009), the University Grants Commission framed "UGC Regulations on curbing the menace of ragging in higher educational institutions, 2009" which were notified on 17th June, 2009 and are to be mandatorily followed by all universities and colleges. The Regulations are available on the UGC website i.e. www.ugc.ac.in.

As per provisions in the above Regulations and ensure its strict compliance. Any violation of these regulations will be viewed scriously. If any institution fails to take adequate steps to prevent ragging or does not act in accordance with these Regulations or fails to punish perpetrators of incidents of ragging suitably, it will attract punitive action against itself by UGC.

All Universities/Institutions are requested to step up anti-ragging mechanism by way of adequate publicity through various mediums; constitution of anti-ragging committee and anti-ragging squad, setting up of Anti-Ragging Cell, installing CCTV cameras at vital points, alarm bells etc. Regular interaction and counseling with the students, identification of trouble-triggers, mention of Anti-ragging warning in the institution's prospectus and information booklets/brochures shall be ensured. Surprise inspection of hostels, students accommodation, canteens, rest cum recreational rooms, toilets, bus-stands and any other measure which would augur well in preventing/quelling ragging and any uncalled for behavior/incident shall be under taken. The students and the parent/guardian community may also be made aware of the anti-ragging helpline, anti-ragging website, anti-ragging monitoring agency. All Universities/Colleges/Institutions should take necessary steps for its implementation under intimation to the UGC. The Institutions are also requested to take legal action in serious cases, involving local police authorities.

The students in distress due to ragging related incidents can call the National Anti-ragging Helpline 1800-180-5522 (24x7 Toll Free) or e-mail the Anti-Ragging Helpline at helpline@antiragging.in. For any other information regarding ragging, please visit the UGC website i.e. www.ugc.ac.in & <a href="www.ugc

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Coorg Institute of Dental Sciences VIRAJPET, PIN - 571 218



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RAJIV GANDHI UNIVERSITY OF HEALTH SCIENCES, KARNATAKA

4th 'T' Block, Jayanagar, Bangalore - 560 041. Phone: 080-26961934. 080-26961395 Fax: 080-26961929 website: www.rguhs.ac.in, E-mail:rguhsregistrar@gmail.com

Ref. RGUHS/SWF/GRC/02/2018-19

Date 05/06/2018

CIRCULAR

The attention of the Principals of all affiliated college's is drawn to the circular No RGUHS/GRC/Cirx/01/2014-15 dated08/06/2014 about the establishment of STUDENTS' WELFARE CELL in each college to address the grievances of the students of their college, in spite of this, grievance continue to reach the University and other authorities. Hence, it is once again reiterated that this welfare cell must work accessible round the clock and succeed in creating a positive, congenial and peaceful environment in the colleges. It is the responsibility of every institution to facilitate an inspiring mindset in the students that enables them to cultivate and enrich their potential in the curricular and co curricular field. The institution must practice zero tolerance towards any activity that can threaten the relationship among students. The spirit of friendship, comradeship, positive and healthy inter personal relationship have to be developed and cultivated among students in respective of their language, religion, region, culture, nationality, seniority etc. The head of the institution shall have the responsibility to monitor the activity of this cell and ensure that it meets the desired goals.

The attention of the Principals of all affihated college is also drawn to the various communications, made by the University regarding RAGGING and hosted in the website. It is unfortunate that regging incidents in the affiliated colleges continue to be reported in spite of serious rulings, observations, steps taken by the Hon'ble supreme court of India, University Grants Commission and this University. It only proves that anti-ragging measures in the institutions have to be reinforced, strengthened and loop holes, if any have to be plugged so that such incidents do not occur at all. As and when they occur, steps have to be taken proactively and automatically as per the guidelines issued by Hon'ble Supreme Court of India, University Grants Commission and this University. Principals are instructed to 1) read the photocopy of the letter from University Grants commission dated 25th February 2016 and the enclosed format of anti-ragging committee report that is attached with this circular, 2) UGC regulations on curbing the menace of ragging in Higher Educational institution, 2009, that can be accessed in www.ugc.ac.in 3) Judgement of Hon'ble supreme court of India in CA No. 887 of 2009 dated May 08,2009 that can be accessed in dos. itid ac.In/anti-ragging/sc-ord09.pdf and 4) the various guidelines issued by the University and follow the same in letter and spirit. No lenience, laxity and negligence are to be exhibited in either instituting the required anti-ragging measures or in taking steps as and when incidents of ragging are reported or noticed. University shall take serious view which may include steps to withdraw affiliation to the college if the college, authorities are found to handling these issues without due sensitivity, seriousness and urgency. Students' welfare cell of the college may incorporate and integrate anti-ragging measures under the supervision and control of the head of the institution , principals are instructed to widely publicise the availability of the services of students' welfare cell, anti-ragging measures in place, helpline of the officers in charge in the notice boards of the college and hostels.

Principals are requested to send the compliance report of the functioning of students' welfare cell and anti ragging measures monthly and as and when the need arises to swf@rguhs.ac.in and registrar@rguhs.ac.in and submit the record of the same to the local inspection committee of the university and to any competent authority. Students may also mail grievances, if any, about the functioning of students' welfare cell, anti-ragging measures and incidents of ragging to swf@rguhs.ac.in and registrar@rguhs.ac.in.

Copy to:

To the principals of all colleges.

Deputy Registrar, Affiliation section to make a provision about the functioning of stars welfare cell and anti ragging measures in the institutions and in the LIC rep

System Analyst, RGUHS for web hosting.

Dental Scien Coorg Institute of

VIRAJPET, PIN - 571 218

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Format of Anti- Ragging Committee Report

Name of the victim along with full contact details:

Names of the accused along with full contact details:

Date of filing the Complaint & to whom:

Whether FIR/criminal complaints has been lodged:

Detail of the Complaint:

Nature of the complaint:

Normal/Serious/Extremely Serious

The constitution of the Anti Ragging Committee:

Actions taken by the Institution in solving the complaint date wise:

Date & report of the interaction of the Anti Ragging Committee with the following:-

- (a) Victim
- (b) Parents
- (c) Teachers
- (d) Wardens
- (e) Friends
- (f) Classmates
- (g) Hostel mates
- (h) Eye witnesses
- (i) Accused
- (j) Any other (Please specify)

CCTV cameras/other security measures undertaken by the institution:

The names & date wise detailed report of these meetings be attached:

Anti-Ragging cases in the last three years:

Punishment recommended by the Anti Ragging Committee:

Members present in the meeting along with the name, designation and signature:

Note: The Institution to send the Anti Ragging Committee Report as per the above format along with the following:-

Final action taken by the Institution:

Whether the matter has been settled.

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Universities/Colleges/Institutions are requested to regularly update their websites and display the complete contact details of Anti Ragging Committee, Anti Ragging Squad, Hostel wardens, Nodal officer etc. You are also requested to send the Anti Ragging Committee report in the enclosed format at Annexure-I.

Universities/Colleges/Institutions are requested to hold the workshops, seminars on eradication of ragging in higher educational institutions and are requested to display Anti Ragging posters at all prominent places like Admission Centre, Departments, Library, Canteen, Hostel, Common facilities etc.

All Institutions are requested to immediately submit the online compliance of anti-ragging Regulations on curbing the menace of ragging in higher educational institutions, 2009 at www.antiragging.in

In compliance of the 2^{nd} Amendment in UGC Regulations, you are requested to make it compulsory for each student and every parent to submit an online undertaking every academic year at www.amanmovement.org

This may also be brought to the notice of colleges affiliated to your University.

With kind regards,

Yours sincerely,

(Jaspal S. Sandhu)

Encl: As above

The Vice-Chancellor Rajiv Gandhi University of Health Sciences, 4th T Block, Jayanagar, Bangalore-560 041, Karnataka.

> Coorg Institute of Dental Sciences VIRAJPET, PIN - 571 218



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4ನೇ ಟಿ ಬ್ಲಾಕ್, ಜಯನಗರ, ಬೆಂಗಳೂರು - 560 041.

RAJIV GANDHI UNIVERSITY OF HEALTH SCIENCE, KARNATAKA 4[™] 'T' Block, Jayanagar, Bengaluru– 560 041.

ಈ ಮೇಲ್-swf@rguhs.ac.in

ದೂರವಾಣೆ: 080-26961922

Ref: RGUHS/DSW/SWF/GRC/1/2018-19

ವಿನಾಂಕ:1/1/2019

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ಪ್ರಾಂಶುಪಾಲರು,

ವಿಶ್ವವಿದ್ಯಾಲಯಕ್ಕೆ ಸಂಯೋಜನೆಗೂಂಡ ಎಲ್ಲಾ ಕಾಲೇಜುಗಳು ರಾಜೀವ್ ಗಾಂಧಿ ಆರೋಗ್ಯ ವಿಜ್ಞಾನಗಳ ವಿಶ್ವವಿದ್ಯಾಲಯ ಜಯನಗರ, ಬೆಂಗಳೂರು.560041

ಮಾನ್ಯರೆ,

ವಿಷಯ:-ಕಚೇರಿಯ ಕೆಲಸದ ಸ್ಥಳದಲ್ಲಿ ಮಹಿಳೆಯರ ಮೇಲೆ ಲೈಗಿಂಕ ಕಿರುಕುಳತಡೆಯುವ ಬಗ್ಗೆ: ಉಲ್ಲೇಖ:- ಕರ್ನಾಟಕ ರಾಜ್ಯ ಮಹಿಳಾ ಆಯೋಗದ ಪತ್ರದ ದಿನಾಂಕ:29/12/2018

ಮೇಲ್ಕಂಡ ವಿಷಯಕ್ಕೆ ಸಂಬಂದಿಸಿದಂತೆ ವಿಶ್ವವಿದ್ಯಾಲಯಗಳ ಕಚೇರಿಯ ಕೆಲಸದ ಸ್ಥಳದಲ್ಲಿ ಮಹಿಳೆಯರ ಮೇಲೆ ನೆಡೆಯುವ ಲೈಗಿಂಕ ಕಿರುಕುಳ ತಡೆಯುವ ಸಲುವಾಗಿ ಅಂತರಿಕ ದೂರು ಸಮಿತಿ ರಚಿಸುವ ಬಗ್ಗೆ ಕರ್ನಾಟಕ ರಾಜ್ಯ ಮಹಿಳಾ ಆಯೋಗ ಖಾಸಗಿ ಕಚೇರಿ ವಿಶ್ವವಿದ್ಯಾಲಯದಲ್ಲಿ ಮಹಿಳೆಯರಿಗೂಸ್ಕರ ದೂರು ಸಮಿತಿ ರಚಿಸುವುದು ಸರ್ಕಾರದ ಮಾರ್ಗಸೂಚಿ ಅನ್ವಯ ಕಡ್ಡಾಯವಾಗಿರುತ್ತೆದೆ. ಅದ್ದರಿಂದ ವಿಶ್ವವಿದ್ಯಾಲಯಕ್ಕೆ ಒಳಪಡುವ ಕಾಲೇಜುಗಳು ಹಾಗೂ ಕಚೇರಿಯಲ್ಲಿ ಅಂತರಿಕ ದೂರು ಸಮಿತಿಯನ್ನು ರಚಿಸಲು ಎಲ್ಲಾ ಕಾಲೇಜುಗಳ ಮುಖ್ಯಸ್ಥರಿಗೆ ಸೂಚಿಸಿದೆ ಹಾಗೂ ಸಮಿತಿಯನ್ನು ರಚಿಸಿರುವ ಬಗ್ಗೆ ಅನುಪಾಲನಾ ವರದಿ ಸಲ್ಲಿಸಲು ಸೂಚಿಸಿದೆ.

ಪ್ರತಿಯನ್ನು:-

1) ವಿಶ್ವವಿದ್ಯಾಲಯದ ಸಂಯೋಜನೆಗೂಂಡ ಎಲ್ಲಾ ಕಾಲೇಜುಗಳು.

2) ಅಪ್ತ ಸಹಾಯಕರು ಮಾನ್ಯ ಕುಲಪತಿಗಳು, ಆರ್ಜಿಯುಹೆಚ್ಎಸ್.ಬೆಂಗಳ

3)ಕಛೇರಿ ಪ್ರತಿ

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VIRAJPET, PIN - 571 218

MAGGULA, VIRAJPET

COMMITTEE FOR PREVENTION OF SEXUAL HARASSMENT

GUIDELINES

- 1. It is the responsibility of the committee to maintain the campus free of any forms of sexual harassment.
- 2. The key role of the committee is to identify any incident of sexual harassment and alert the higher authorities for further actions to be taken.
- 3. The committee is entitled to conduct workshops annual to create awareness about the various forms of harassment, conducted in the presence of a DCI member.
- 4. It the responsibility of the committee to prepare and implement annual gender sensitization plans.
- The committee is entitled to update details of workshops, any reported incidents of sexual harassment and other important information to the DCI website as per the requirement.

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MAGGULA, VIRAJPET

ANTI RAGGING COMMITTEE

GUIDELINES

- 1. It is the responsibility of the committee to maintain a ragging free campus.
- 2. The committee has to ensure that the first year undergraduates and postgraduates sign the antiragging undertaking / affidavit.
- 3. The key role of the anti-ragging committee is to identify any incident of ragging and alert the higher authorities for further actions to be taken.
- 4. The committee is entitled to conduct workshops annual to create awareness about ragging in the presence of a DCI member.
- The anti-ragging committee is entitled to update details of workshops, any reported incidents of ragging and other important information to the DCI website as per the requirement.

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COORG INSTITUTE OF DENTAL SCIENCES MAGGULA, VIRAJPET

GRIEVANCE REDRESSAL CELL

GUIDELINES

1. It is the responsibility of the grievance redressal cell maintain the dignity of the college by avoiding any strife to ensure problem free atmosphere in the college by promoting cordial relationship amongst students and students and teachers.

2. Encourage the students to express their problems freely and frankly without any fear.

3.To make sure the views of both grievant and respondent are respected without any discrimination or victimization.

4.To advice the students to refrain from inciting students within each other, with staffs or college administration and to respect the right and dignity of one another.

5.To ensure a fair impartial method for solving the grievances with sensitivity and complete confidentiality.

6.Educating the students about the strict prohibition of ragging in any form, in and out of institution and the disciplinary actions for violation of the anti-ragging rules.

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Kanjithanda Kushalappa Campus, Maggula Virajpet - 571 218, Coorg District, Karnataka Recognised by Dental Council of India, New Delhi Affiliated to Rajiv Gandhi University of Health Sciences, Bangalore.

GRIEVANCE REDRESSAL POLICY

A Grievance Redressal committee has been established in the college to look into the complaints of students or staffs and to arrive at a solution. The committee is also entitled to look into the matters of ragging and any form of harassments. Any student or staff with genuine grievance may approach the committee in person, in writing or via email.

SCOPE

GRIEVANCE- Any formal complaint of a matter of dissatisfaction, negative perception, arising out of anything connected with university given by student, parent, or staff member which they believe is unfair or unjust.

GRIEVANT- A student, parent, staff member submitting the complaint individually or in group.

Various matters the grievance redressal cell deals are-

- 1. Academic matters -Anything related to issue of marksheets, transfer certificates, conduct certificate, or examination matter.
- 2. Financial matters-Anything related to dues and payments for various items from library, hostels etc.
- 3. Other matters-complaints regarding sanitation, hostel food, non-availability of transport, hostel safety etc.

OBJECTIVE

- 1. To maintain the dignity of the college by avoiding any strife to ensure problem free atmosphere in the college by promoting cordial relationship amongst students and students and teachers.
- 2. Encourage the students to express their problems freely and frankly without any fear.
- 3. To make sure the views of both grievant and respondent are respected without any discrimination or victimization.
- 4. To advice the students to refrain from inciting students within each other, with staffs or college administration and to respect the right and dignity of one another.
- 5. To ensure a fair impartial method for solving the grievances with sensitivity and complete confidentiality.

 Coord Institute of Dental Sciences
- 6. Educating the students about the strict prohibition of ragging WRAJPETA, PMan & 7012 of institution and the disciplinary actions for violation of the anti-ragging rules.

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E-mail: cids_coorg@cids.edu.in Visit us at www.cids.edu.in



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FUNCTIONS OF GRIEVANCE REDRESSAL COMMITTEE

- 1. The committee will consider only formal grievances from the students, staffs, or parents registered through complaint box or through email.
- 2. To analyze the merits of the grievances by conducting formal hearings or investigations depending on the case and to obtain the facts through relevant sources in fair and objective manner.
- 3. The committee has to meet and review all the grievant and respondents to prepare a statistical report on the incident in order to arrive at the right decision or an amicable solution.
- 4. To protect the privacy and confidentiality of all the members involved in the grievance and to ensure faster redressal of every grievance application from the date of its receival.

GRIEVANCE REDRESSAL COMMITTEE BODY

The Grievance Redressal Committee consist of the following members:

Chair person

Member secretary

Staff members

Student members

Office members

Women representative(s), as the case may be

Intimation will be sent to all students and staffs regarding the contact details of the members selected for the committee, or any change in the members for the committee regularly.

WORKING OF GRIEVANCE REDRESSAL CELL

- 1. The establishment of the grievance redressal cell will be widely published and the members in the committee will be notified.
- 2. Any student, parent, or staff with a genuine grievance will submit the grievance along with necessary documents through any of the following modes.
 - (a) Complaint book/register maintained in the office
 - (b) Sending via email "grievance@cids.edu.in"
 - (c) Suggestion/complaint box installed in front of internet kiosk for students who wish to remain anonymous.
 - (d) Signed hard copy of grievance submitted in person to the member secretary of the grievance redressal cell.

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- 3. A Staff member will be assigned to each of the above modes of grievance receival. The concerned staff member shall acknowledge the receipt of the grievance and submit the same to the member secretary of the cell.
- 4. The committee will organize a meeting to analyze the merits of the grievance and forward it to respective departments, office or individual requesting them to redress the matter and the committee shall monitor and ensure the redressal with in the stipulated time.
- 5. The committee will review the resolution provided by the departments, office or individuals and if the resolution is satisfactory will intimate the grievant the same.
- 6. Committee will fix a date of hearing for the aggrieved student or parent with the concerned individual, office or department and might request the submission of the additional documents if required.
- 7.If the resolution is not achieved through hearing, then the committee will take steps to conduct an investigation of the facts along with witness interviews.
- 8.After completion of proceedings the committee will arrive at the final decision and communicate the same to both parties and the complaint shall be deemed closed if the grievant does not respond within four weeks from the date of receiving the resolution.
- 9. Any case of false complaint if noticed will lead to appropriate action by the committee and the complaint may be dismissed.
- 10. The proceedings concerning each grievance shall be recorded in systemic manner and the information will be treated as confidential and viewed only by the members of the committee.
- 11. The grievance redressal cell will collect formal feedback from members involved regularly to review and improve the grievance handling and redressal process.

12. A quarterly meeting will be held to discuss the improvements, or suggestions can be given for the fine tuning of the redressal process.

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EXCLUSIONS

The committee will not entertain the issues pertaining to

- 1. Decision of the executive council, academic council, board of studies and other administrative or academic committees of the university.
- 2. Decision with regard to award of scholarship, fee concession, medals, disciplinary matters and misconduct.
- 3. Decisions of the university about admissions in any courses offered by institute, assessment and examination result

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COORG INSTITUTE OF DENTAL SCIENCES, VIRAJPET

AGENDA

Notice is hereby given for the Grievance Redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 30th November 2017 at 3.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting
- 5. Any other matter

MEMBER SECRETARY

Shanthala

STUDENT GRIEVANCE REDRESSAL COMMITTEE

PRHICHAL Sciences

PRHICHAL Sciences

Organistitute of Bental Sciences

VIRAJPET, PIN - 571 218

Minutes of the meeting held on 30.11.2017, 3.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - Dean & Managing Trustee

Office Michigan Con Committee members	Grievance	Redressal	Cell	Committee	members
---------------------------------------	-----------	-----------	------	-----------	---------

Dr. K.C Ponnappa

Dr Shantala

Dr Amit W

Dr Uthappa MA

Dr Sunil M

Dr Kavitha

Dr. Salin

Ms Shruti

Mr.Bhanuprasad

Mr. Vinu

Supporting faculty Present for the Meeting

Bopanna M.B

M.B. Kaveramma

Manjappa

Shashikanti

Wardens Present

Gowri

Lokesh

Cafeteria Staffs

Rajesh

Dilan

Thangamani-

Manjunath

Hostel students present:

Neha Nizar

Sindiya

David

Balaram Samitha

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on September, October and November
- 3. Regarding hostel meeting for U.G boys and U G girls.

Sl. No	Contents	Action Taken
1.	Ground floor Last washroom window broken and common wash basin tap leakage	Work is completed
2.	Fan & Geyser not working, wash basin loose, Curtain rod broken	Work is completed Curtain rod yet to replace
3.	Fan and socket to be changed	Completed
4.	Room to be painted, Closet to be replaced	Work yet to start
5.	Washing machine panel board to be repaired	Work completed

All the students from different blocks attended the meeting. The staffs submitted the reports to the committee about the works completed and still the works which has to be completed. As per the suggestions received from the students, committee insisted the supporting staffs for immediate action of work. They also informed the warden that even small maintenance work has to be brought to his concern. They also informed the wardens that he will have a surprise visit to hostel campus.

4. Regarding Mess meeting for U.G boys and U G girls.

Coord Institute of Dental Scient

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of September, October and November.

- a) Samosa not good, Dhal very spicy and Paneer curry not tasty.
- b) Tomato palya not good and potato fry too oily.
- c) Plates not cleaned properly
- d) Sambar very tasty.
- e) Samosa not good.

Committee was happy to hear that the sambar was tasty. They also informed the canteen manager to maintain cleanliness near washing area and plastic gloves to be replaced with rubber gloves. He also informed to improve the quality of food.

5. Any other matter

Since there was no other matter for discussion, the meeting was adjourned.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

PRINCIPAL
PRINCIPAL
Sciences
OF Dental Sciences
OF Dental Sciences

COORG INSTITUTE OF DENTAL SCIENCES, VIRAJPET

AGENDA

Notice is hereby given for the Grievance Redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 31st October2016 at 2.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting

5. Any other matter

Shanthale MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences

Minutes of the meeting held on 31.10.2016, 2.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - Dean & Managing Trustee

	Grievance	Redressal	Cell	Committee	members
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Dr.K.C. Ponnappa

Dr. Shanthala

Dr Uthappa MA

Dr Sunil M

Dr Kavitha

Mr. BhanuPrasad

Ms. Kaveramma

Supporting faculty Present for the Meeting

Bopanna M.B[©]

M.B. Kaveramma

Manjappa

Shashikanti

Wardens Present

Gowri

Lokesh

Cafeteria Staffs:

Dilan

Rajesh

Manjunath M

Ragavendra

Hostel students present

Tarini

Rameesa

Jain Reena

George Joseph George

Anoop

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on August, September and October

3. Regarding hostel meeting for U.G boys and U G girls.

Sl. No	Contents	Action Taken
1.	Geyser not working	Work completed
2.	Ganga Block Requirement :- Regulator – 3, Switch – 6, Tap -2 Flush Tank – 2, Angular – 2, Bucket -2 Socket – 5, Holder – 20, Tube set – 6	Order placed
3.	Bulb to replace, fan not fixed	Work completed
4.	Tap, mesh, Cots, cupboards and Room door to be replaced	Work still not completed.
5.	Required : -1 cupboard & 4 chair	Informed the concerned staffs.
6	Switch board to be repaired, curtain rod broken & room leakage	Not completed.

All the students from different blocks attended the meeting. Committee asked the staffs to submit the report of the last meeting. He also questioned the staffs about the works which are not completed. They informed him that they need some more time as the electrician and carpenter is not available.

Committee informed the students that these requirements is needed some more time and assured them that their requirements will be fulfilled.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of August, September and October.

- a) Parota served is too thick, Boiled rice not cooked properly and dhal served is not tasty.
- b) Jam is watery and Quality of bread to be improved.
- c) Replace bhaji and bonda with cutlet and Tomato roast with onion roast.
- d) Samosa and fish fry is oily.

Georg Institute of Dental Sciences
VIRAJPET, PIN - 571 218

- e) Coffee is too sweet and Tea is too Strong
- f) Smell of rice is not good and paysam served on Sunday is very sweet.
- g) No veggies found in veg-puff except onions.
- h) Upma is very sticky

committeequestioned the cafeteria staffs about these issues which are coming up often . He asked the cooks to maintain the quality of food and reduce the oil content. He also told them to change the rice and replace the menu as per student suggestions.

He also suggested them to change the flavour of jam.

1. Any other matter

a) Street light not working near CC 9

Committee informed the maintenance staff to complete this work immediately. Committee member secretary personally visited the hostel and college campus along with the supporting staffs and informed them about the changes that has to be taken place.

b) Internal marks which is sent to university is very less in Department in Oral Pathology and Dept. of OMR

Committee enquired the concerned faculty about this and assured the students that it will corrected.

MEMBER SECRETARY

hanthola

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coorg Institute of Dental Sciences

COORG INSTITUTE OF DENTAL SCIENCES, VIRAJPET

AGENDA

Notice is hereby given for the Grievance Redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 30th October 2015 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting

5. Any other matter

Dean

Coorg Institute of Dr ntal Sciences Coorg, In dia,

Goorg Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Minutes of the meeting held on 30.10.2015 at 12.00 pm.

Faculty present for the meeting

Dr Sunil Muddaiah - Dean & Managing Trustee

Grievance Redressal Cell Committee members:

Dr.K.C. Ponnappa

Dr. Jithesh

Dr. Shashidara

Dr. Shanthala

Mr. BhanuPrasad

Ms. Kaveramma

Supporting faculty Present for the Meeting

Bopanna M.B

M.B. Kaveramma

Mr. Imran

Mr. Jayesh

Wardens Present

Ms. Gowri

Mr. Lokesh

Hostel students present:

Abhirami 🕸

Alena

Swetha Leslie Swellie

Vishwajith

Dolma

Prajwal

Cafeteria Staffs

Rajesh

Dilan

Coord Institute of Dental Sciences
VIRAJPET, PIN . 571 218

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes. Action Taken Report from the month of August to October.
- 3. Regarding hostel meeting for U.G boys and U G girls.

Sl. No	Contents	Action Taken
1.	Leakage	Work in progress
2.	Fan, bulbs, switch, tube light, Cealing Fan, cupboard latch, LD Bulb, Commod not working	Work Completed
3.	Wash room not clean	Given instruction to House- keeping staffs to clean daily & report to the concern Faculty

All the students from different hostel blocks attended the meeting and as per the suggestions received, Dean informed the maintenance staff to do the needful at the earliest. The maintenance staff informed the Dean that all the works have been undertaken and the pending work will be completed soon.

Dean also informed the students that in case of any maintenance issues, it has to be noted in the Grievance Redressal register which is maintained in the Deanery. The supporting faculty team submitted the reports of the last meeting to the Dean in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. These are the suggestions received from the students for the month of August, September and October

- a) Water content in chutney & Sambar and it is salty
- b) Quantity of snacks served for evening is less.
- c) Boiled rice & Parota not cooked well.
- d) Area where plates are washed is always found clogged

- e) The staff is putting their hand inside the cup when serving Tea.
- f) Paneer is found hard.
- g) Quality of Jam to be improved.

Dean informed all the cooks that the food should be well cooked, and the quality of the sambar, chutney and jam should be maintained. He also insisted the canteen staff to maintain hygiene in the cafeteria and also the food served.

The supporting faculty submitted the reports of the last meeting to the Dean in the presence of students.

5. Any other matter

- a) Garden is too bushy on the way to Hostel
 - Dean informed the maintenance team to clean the bushes and keep the garden clean.
- b) Auditorium toilet is very stinky.
 - It was told to the maintenance team to make sure that the toilets has to be cleaned daily and kept clean.
 - He also informed that within a week time he will have a surprise visit around campus

DEAN

Coord Institute of Dental Sciences
VIRAJPET, PIN - 571 218

COORG INSTITUTE OF DENTAL SCIENCES, VIRAJPET

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 30th August 2017 at 2.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting

5. Any other matter

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences

Minutes of the meeting held on 30.08.2017, 2.00 pm at Deanery

Faculty present for the meeting Dr Sunil Muddaiah – Dean & Managing Trustee Grievance Redressal Cell Committee members: Dr. K.C Ponnappa Dr Shantala Dr Amit W

Dr Uthappa MA
Dr Sunil M

Dr Kavitha

Dr. Salin

Ms Shruti

Mr.Bhanuprasad

Mr. Vinu \

Ms Shashikanti

Supporting faculty Present for the Meeting

Bopanna M.B

M.B. Kaveramma

Jayesh Jayor

Wardens Present

Lokesh Link

Cafeteria staffs:

Rajesh Lojuh

Thangamani w

Manjunath www

Hostel students present:

Reshma In

Geerg Institute of Gental Sciences
VIRAJPET, DIN 1 571 218

Sitara Silvi Joseph Sert Josna Georgesow Vyshnavi

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on June, July & August.

3. Regarding hostel meeting for U.G boys and U G girls.

Sl. No	Contents	Action Taken
1.	Ceiling Leakage, Window mesh replace.	Work in progress
2.	Flush & pipe broken. Wash basin leakage	Work completed
3.	Shelf door to be repaired, Curtain rod to replace, Mirror replacement & Room to be painted.	Informed the carpenter and painting work will be done shortly
4.	Geyser not working	Work completed
5.	Fan taken for repair not fixed.	Work completed
6	Leakage near socket.	Completed

All the students from different blocks attended the meeting. Staffs submitted the reports of the last meeting and informed that all the pending works have been completed. Committee asked the students about the same. They also informed the maintenance staff for immediate action if other work is uncompleted.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of June, July & August.

- a) Food severed for dinner not very hot.
- b) Boiled rice and vegetables in palya not cooked properly.
- c) Cooks should strictly wear head caps.

Coord Institute of Dental Sciences

- d) Poori Served for breakfast very oily, coffee and tea very sweet. Birayani served is very oily.
- e) Sambar very watery.

Committee suggested the cooks and cafeteria staffs to wear head caps every day without fail and improve the taste of Biryani and to reduce the oil content. If not cooked properly Rs. 500 will be deducted from the cooks. He also informed the cooks that sambar must be served only after continuously mix.

5. Any other matter

Since there was no other matter for discussion, the meeting was adjourned.

Shanthale MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Cadry Institute of PIN . ETT 218

COORG INSTITUTE OF DENTAL SCIENCES, VIRAJPET

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 28th February 2017 at 11.00 am at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting

Chanthale

5. Any other matter

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

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Coord Institute of Dental 218

Coord Institute of Dental 218

Minutes of the meeting held on 28.02.2017, 11.00 am at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah – Dean & Managing Trustee
Grievance Redressal Cell Committee members:
Dr. K.C Ponnappa
Dr Shantala
Dr Sunil M
Dr Kavitha
Dr. Salin
Ms Shruti
Mr.Bhanuprasad
Mr. Vinu
Supporting faculty Present for the Meeting
Bopanna M.B Topace
M.B. Kaveramma
Imran Laver
Jayesh Laycel
Wardens Present
Gowri Land
Lokesh
Cafeteria Staffs
Rajesh
Manjunath Manjunath
Raju Roju
Hostel students present:
Kevin
Nesrin Rules
Sneha Seel
Theetha Prakash (Weeth
Nesrin Sneha Theetha Prakash Anoop
Y

Coord Institute of Denta Sciences

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on December, January and February.
- 3. Regarding hostel meeting for U.G boys and UG girls.

Sl. No	Contents	Action Taken
1.	Tube Light, Water Filter & Geyser not working.	Work completed
2.	Wash basin to be fixed in common area and Dom floor.	Work in progress
3.	Bathroom drainage problem, Geyser switch burnt and window glass broken.	Informed the Municipal workers Work still in progress.
4.	Door still not fixed & Veranda lights not working	Work completed
5.	Boys Hostel Requirements : Chairs – 6, Table – 3, Cot – 1 & Cupboard – 1	Orders to be placed

All the students from different blocks attended the meeting. The staff submitted the reports to committee in the presence of the students. Committee informed the students that some of the small maintenance work has been completed and for some works, the workers from outside has to be called. They assured them that within 15 days all these works will be completed. They also told the students to submit the reports to him if it is not completed in time. Maintenance staffs were also informed about the same.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of December, January and February.

- a) Poori, Brinjal palya & Gobi served is oily.
- b) No cream found in cream bun.
- c) Sambar is very watery and Curry is salty.
- d) Rice and chapathi not properly cooked.
- e) Paneer taste was horrible.

Committee strictly informed the cooks that if the oil is not reduced in some of the foods, he will take strict actions as the complaints are very often.

He also informed the cooks that, if rice and chapathi is not cooked properly the students will fall ill. So he told them to prepare good quality food. He also told them to give the reasons and find out the solutions for these issues.

5. Any other matter

a) Seepage and window glass broken in UG library.

Committee informed the maintenance staff and Mr. Bopanna for immediate action.

b). Not allowing us to go home.

Committee informed the students that they are not allowed to go frequently unless there is an medical reason or in case of emergency.

Charthole
MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dentel Sciences

COORG INSTITUTE OF DENTAL SCIENCES, VIRAJPET

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 30th November 2019 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting
- 5. Any other matter

MEMBER SECRETARY

Shanthode

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coorg Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Minutes of the meeting held on 30.09.2019, 12.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah -Dean & Managing Trustee

Grievance Redressal Cell Committee members:

Dr.K.C. Ponnappa

Dr. Shanthala

Dr Amit W

Dr Uthappa

Ms Shruti

Mr. BhanuPrasad

Ms. Kaveramma

Ms Kalpa

Supporting faculty Present for the Meeting

Bopanna M.B

M.B. Kaveramma

Devaiah

Rashmi

Wardens Present

<u>Gowri</u>

Lokesh

Cafeteria Staffs:

Rajesh 4

Bhaskar

Ramesh

Raju

Hostel students present

Athira A

Dona T Jose

Nandana Ramesh 🛭 😡

Shreya S.C Quy

Kavya E.P

Coord Institute of Dental Sciences

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on September, October & November.
- 3. Regarding hostel meeting for U.G boys and U G girls.

Sl. No	Contents	Action Taken
1.	Switch board not working	Informed the Electrician
2.	Rat problem in room, please fix the mesh	Work completed
3,	Boys hostel-Door is not fixed properly	Work completed.

All the students from different blocks attended the meeting. As per the suggestions received, committee informed the maintenance staff to complete all the pending work at the earliest. The maintenance staff informed the committee that all the works have been undertaken and the pending work will be completed soon.

Committee also informed the students that in case of any maintenance issues, it has to be noted in the Grievance Redressal register which is maintained in the Deanery. The supporting faculty team submitted the reports of the last meeting to the committee in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of September, October & November.

- a) Butter milk is too watery, in spite of informing it several time
- b) Quantity of order food is very less
- c) Water glasses to be washed and cleaned properly.
- d) Sambar should be in Kerala style.

Committee informed all the cafeteria staffs to maintain the taste and hygiene of the food and change the menu as per the requirements of the students and also insisted that the food needs to be well cooked and water content has to be reduced.

5 Any other matter

Street light not working near Narmada hostel.

Committee informed the maintenance staff to do the repair work immediately and to go round in the campus for necessary changes. Committee personally visited the campus along with supporting staffs for the necessary actions to take place.

Sharthala MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 28th February 2018 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting
- 5. Any other matter

Sharthale MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

PRINCIPAL Sciences

OBORD Institute of Donal Sciences

ORALPET, PIN 571 218

Minutes of the meeting held on 28.02.2018, 12.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - Dean & Managing Trustee

Grievance	Redressal	Çell	Committee	members:
		7.	The same of the sa	

Dr. K.C Ponnappa

Dr Shantala

Dr Amit W

Dr Uthappa

Dr Bhavana

Ms Shruti

Mr.Bhanuprasad

Mr. Vinu

Mrs Kaveramma

Mrs Kalpa

Supporting faculty Present for the Meeting

Bopanna M.B

M. B.

B. Kaveramma

Kalpa

Wardens Present

Gowri

Lokesh

Cafeteria Staffs:

Dilan

Rajesh

Raju

Luju

Narayana

Hostel students present:

Gopika Prakash

Manu Ajith Thomas

Neha MP

Showryavardhan M.R

Uzma Fathima

Pude

Dian

& hours

Coord Institute of Dental 218

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on December 2017, January & February 2018

Sl. No	Contents	Action Taken
<i>I</i> .	Door Latch Broken	Work Completed
2.	Shelf door cannot be closed	Hinges replaced
3.	Mesh to be repaired, window glass broken	Work Completed
4.	Switch board repair	Replaced the switch
		board
5.	Rooms to be painted	Work in progress

All the students from different blocks attended the meeting. As per the suggestions received, committee informed the maintenance staff to complete all the pending work at the earliest. The maintenance staff informed the committee that all the works have been undertaken and the pending work will be completed soon.

Committee also informed the students that in case of any maintenance issues, it has to be noted in the Grievance Redressal register which is maintained in the Deanery. The supporting faculty team submitted the reports of the last meeting to the committee in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of December, January & February.

- a) Soya curry not tasty and Palou served for breakfast is very spicy.
- b) Quality of bread not good
- c) Please provide curd everyday
- d) Replace Onion sambar with vegetables.

Committee informed all the cooks to maintain the taste of the food served, and also to change the brand of the bread to ensure the quality. He also instructed to replace onion sambar with vegetables as per the suggestions of the students

5. Any other matter

- a) Big Snake found near Anatomy lab.
- b) Auditorium toilets not cleaned properly. Stinks.
- c) Bushes near library windows. Creepers are entering through windows.

. It was informed to the maintenance team to remove all the bushes and creepers and keep the garden clean and to also clean the auditorium toilets frequently.

Sharthala

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

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Sciences

Coorg Institute of Dental Sciences

VIRAJPET, PIN - 571 218

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 30th November 2018 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting

5. Any other matter

Sharthale
MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences
VIRAJEET, BIN - 871 218

Minutes of the meeting held on 30.11.2018, 12.00 pm at Deanery

Faculty	present	for the me	<u>eting</u>	
Dr Sunil	Muddai	ah – Dean	& Managing	Trustee

Grievance Redressal Cell Committee members:
Dr. K.C Ponnappa
Dr Shantala Age
Dr Amit W
Dr Uthappa and 10
Dr Bhavana Man
Ms Shruti
Mr. Bhanuprasad Pan
Mr. Vinu
Mrs Kaveramma
Mrs Kalpa
Supporting faculty Present for the Meeting
Bopanna M.B Sopano.
MB. Kaveramma
Kalpa
Wardens Present
Gowri Ger
Lokesh VIC
Cafeteria Staffs:
Dilan
Rajesh L
Karthik Could
Narayana North
Hostel students present:
Sreelakshmi C.C
Balram P.A
Reshma M
Kailash C
Viswajith G

Cacro Institute of Denis 57 219

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on September, October & November

Sl. No	Contents	Action Taken
1.	Boys hostel flush not working	Work Completed
2.	Washrooms not cleaned properly	Informed housekeeping & wardens
3.	Window glass broken, mesh damaged	Work in progress
4.	Common block-Water block in wash basin	Informed the housekeeping to clean the wash basin daily
5.	Flush tank not working	Replaced the flush tank

All the students from different blocks attended the meeting. And as per the suggestions received, committee informed the maintenance staff to do the needful at the earliest. The maintenance staff informed the committee that all the works have been undertaken and the pending work will be completed soon.

The supporting faculty team submitted the reports of the last meeting to the committee in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of September, October & November.

- a) Ghee rice served for dinner was too oily
- b) Replace pineapple flavour jam to mixed fruit jam
- c) Please change the menu of evening snacks.
- d) Idly served for breakfast was too hard.

Committee informed all the cooks to add less oil into the food. They also told them to change the menu for evening snacks. It was told the cooks to ensure the idly served to be soft and smooth and replace pineapple jam with mixed fruit jam.

The supporting faculty submitted the reports of the last meeting to the committee in the presence of students.

Coord Institute of Dental Sciences

- - - Ca Time. To the secretar

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 28th February 2021 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.

4.. Any other matter

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coorg Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Minutes of the meeting held on 28.02.2021, 12.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - committee& Managing Trustee

Grievance Redressal Cell Committee members:

Dr.K.C. Ponnappa

Dr. Shanthala

Dr Uthappa

Dr Jambukeshwar fund

Dr Bhavana

Mr. BhanuPrasad

Ms. Kaveramma

Ms Kalpa/

Supporting faculty Present for the Meeting

Bopanna M.B

M.B. Kaveramma

Wardens Present

Gowri

Lokesh

Hostel students present:

Pavithra G

Chethan Kumar S

Sanjan K P

Anjali Biju .

John Mathew

PRINCIPAL
Institute of Dental Sciences
RAJPET, PIN - 571 218

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on December, January & February

Sl. No	Contents	Action Taken
1.	Wash basin leakage	Work completed
2.	Sindhu Block-Dom and common bathroom bulb not working	New bulbs have been fixed
3.	Fan regulator not working	New regulators have been fixed
4.	Boys hostel-Mesh to be replaced	Work Completed

All the students from different blocks attended the meeting. And as per the suggestions received, committee informed the maintenance staff to do the needful at the earliest. The maintenance staff informed the committee that all the works have been undertaken and the pending work will be completed soon.

Committee also informed the students that in case of any maintenance issues, it has to be noted in the Grievance Redressal register which is maintained in the Deanery. The supporting faculty team submitted the reports of the last meeting to the committee in the presence of students.

4. Any other matter

Since there was no other matter for discussion, the meeting was adjourned

MEMBER SECRETARY

harthale

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Minutes of the meeting held on 18.05.2020, 12.30 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah – Dean & Managing Trustee

Grievance Redressal Cell Committee members:

Dr.K.C. Ponnappa

Dr. Shanthala

Dr Uthappa

Dr Jambukeshwar Junt

Dr Bhavana

Mr. BhanuPrasad

Ms. Kaveramma

Ms Kalpa /

Supporting faculty Present for the Meeting

Bopanna M.B

Devaiah C.N

M.B. Kaveramma

Wardens Present

Gowri Gowsi

Lokesh L

100

Teenashree Joeughil

Hostel students present:

9. Ritcha Mendalin Kills

10. Sparsha Gowda

11. Kumkum Sun Kuw

12. Sona sunny

13. Neha M.P Nel

14. Shilu Shabu

15. Anjuna Juju

16. Chethan Kumar hellin

17. Shreya S.C. Cheyh

Coord Institute of Dental Sciences
VIRA JPET, PIN - 571 218

18. Divya A Divyh 19. Bhrath G Bharett

Hostel Blocks:

1 Ganga Ragh

- 2. Narmada
- 3. Kaveri
- 4. Sindhu
- 5. Interns Dormitory
- 6. UG Maggula Boys Hostel

- 1. Notice calling the meeting.
- 7. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

Action Taken Report as on -18/05/2021

Sl. No	Contents	Action Taken
1.	Geyser leakage and Lights for main gates Maggula boys hostel.	Work completed
2.	Bathroom doors lock need to be changed - Ganga Block	Replaced
3.	2 Fans and wall painting for bathrooms need to be done- Sindu block	Work Completed
4.	Trees surroundings hostel campus to be cropped Narmada Block	Replaced

BRINCIPAL BCIENCES

5	Extra charging points need to done	Work completed
	(Interns Dom)	

8. Regarding hostel meeting Student meeting for U.G boys and U G girls.

All the students from different blocks attended the meeting. According to the suggestions received from the students for the month of April -18/5/2021

- · Water tank need be cleaned Maggula hostel.
- Cupboards painting and Bathing water are muddy in -Ganga Block
- Leaking from roof corner side in room no 56,57,58 Sindhu block
- Request for cloth washing stone -Kaveri Block.
- Window glass broken need to be replaced -Interns Dom
- Main door lock need to be changed Narmada block

As per the suggestions received; committee informed the students that it will be taken into considerations and he informed the supporting staffs regarding the same to do the needful.

The supporting staffs submitted the reports of the last meeting to the committee in the presence of students.

- 9. Any other matter
 - Shortage of Attendance is not confirmed properly by the some of the Departments.
 Committee assured the students that it will confirmed and will do the needful.

 Since there was no other matter for discussion, the meeting was adjourned.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

BABFG Institute of Dental Sciences

Minutes of the meeting held on 16.3.2021, 12.30 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - committee& Managing Trustee

Grievance	Redressal	Cell	Committee	members:

Dr.K.C. Ponnappa

Dr. Shanthala

Dr Uthappa

Dr Jambukeshwar

Dr Bhavana

Mr. BhanuPrasad

Ms. Kaveramma

Ms Kalpg

Supporting faculty Present for the Meeting

Bopanna M.B

Devaiah C.N

Kaveramma M.B

Wardens Present

Gowri

Goasu

Lokesh

Vinaya

Teenashree

Hostel students present:

1. Anjitha V.c

2.Jayalakshmi j

3.Nafeesa sharvin

4. Shabnam M.K

5. Divya Merin Shelly Divy

2

6. Partha Yadav K.P Dod The

7. Kavana

8. Dona

o. Dona

9.Rajani

10Megha

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11.Megha H

12.Thara chandran There

Hostel Blocks:

- 1 Ganga
- 2. Narmada
- 3. Kaveri
- 4. Sindhu
- 5. Interns Dormitory
- 6. UG Maggula Boys Hostel

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.

 Action Taken Report for the month of March 16/3/2021

Sl. No	Contents	Action Taken
1.	Painting for walls & Extra sockets (Interns Dom)	Work completed
2.	New Dust bins for each floor (Kaveri block)	Work completed
3.	Flush tank replace for 2 bathrooms (Narmada block)	Replaced
4.	Window mesh for rooms form outside (Ganga Block	Work completed
5	Window glass broken and main door need to be replaced Maggula boys hostel	Work completed

5. Regarding hostel meeting Student meeting for U.G boys and U G girls.

All the students from different blocks attended the meeting. According to the suggestions received from the students for the month of 16/3/2021

Geyser leakage and Lights for main gates Maggula boys hostel.

BBSFG Institute of Dental Science

- Bathroom doors lock need to be changed Ganga Block
- 2 fans and wall paining for bathrooms need to be done Sindhu block
- Mesh for each rooms windows need to be placed Kaveri Block
- Trees surroundings hostel campus to be cropped Narmada Block
- Extra charging points need to done (Interns Dom)

As per the suggestions received committee informed the students that it will be taken into considerations and he informed the supporting staffs regarding the same to do the needful.

The supporting staffs submitted the reports of the last meeting to the committee in the presence of students.

6. Any other matter

Since there was no other matter for discussion, the meeting was adjourned.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

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AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 28^{th} February 2019 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting
- 5. Any other matter

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MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coorg Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Faculty present for the meeting

Dr	Sunil	Mudda	iah –	Dean	&	Mana	ging	Trustee
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Grievance Redressal Cell Committee members:

Dr.K.C. Ponnappa

Dr. Shanthala

Dr Amit W

Dr Uthappa

Ms Shruti

Mr. BhanuPrasad

Ms. Kaveramma

Ms kalpa

Supporting faculty Present for the Meeting

Bopanna M.B

M.B. Kaveramma (

Devaiah

Manjappa N

Wardens Present

Gowri Garai

Lokesh

Cafeteria Staffs:

Rajesh 4

Dilan

Moidin

Karthik Kart

Hostel students present:

Abdul Khadar .

Anjuna K

Fida Fisal

Kailash C

Shilu Shabu

Goord Institute of Dental Sciences

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on December 2018, January & February
- 3. Regarding hostel meeting for U.G boys and U G girls.

Sl. No	Contents	Action Taken
1.	Fan not working	Work completed
2.	Library Dom bathroom tap water not working	Work completed
3.	Replace tube light and light holders	Work is in progress
4.	Tap leakage in Sindhu block	Work completed
5.	Tap, wash basin, Mirror & Led bulb required for Narmada block	Replaced all the necessary items

The students from different hostel blocks attended the meeting. Committee informed the maintenance staffs that all the works must be completed in time and see that work which is yet to be completed; must be done faster so that the students will not be effected. The Maintenance staff submitted the reports of the last meeting to the committee in the presence of the students.

Members of the committee also informed the students that in case of any maintenance issues, it has to be noted in the Grievance Redressal register which is maintained in the Deanery.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of December, January & February.

- a) Dosa is too oily
- b) Cutlet is very oily and black in colour
- c) Green peas is not cooked properly.
- d) Chapathi was very hard and difficult to chew.

Committee informed all the cooks to reduce the oil content and maintain the quality of food as well as taste. And he also suggested the cafeteria staff to see that cooks boils the vegetables properly and informed them to maintain hygiene.

5. Any other matter

a) Van facility has to be provided for UG boy's hostel who opts for library studies, sometimes it's not provided.

Georg Institute of Bental Sciences VIRALPET, Sin : 574 318 Committee informed the concerned faculty that; van facilities is provided to students who opt for library studies. He also informed the security to do the needful.

b). PG Library is not kept open as the university exams are approaching.

The committee enquired the students affairs about this and informed that it should be kept open on all days till 9.00 pm daily.

Shouthala MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coory Institute of Dental Sciences
Coory Institute of Dental 218

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 31st May 2019 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting
- 5. Any other matter

Shouttale MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Faculty present for the meeting Dr Sunil Muddaiah -Dean & Managing Trustee Grievance Redressal Cell Committee members: Dr.K.C. Ponnappa Dr. Shanthala Dr Amit W Dr Uthappa Ms Shruti Mr. BhanuPrasad Ms. Kaveramma Ms Kalpa Supporting faculty Present Bopanna M.B M.B. Kaveramma Devaiah Jayesh Wardens Present Gowri Lokesh Cafeteria Staffs: Dilan Rajesh

Hostel students present:

Bhaskar

Ramesh

Athira A

Jaik Roy

Tinto Tomy

Parnika Misra Posnilos

Spoorthy J

Coord Institute of Danta Selences

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on March, April & May

Sl. No	Contents	Action Taken
1.	Fan not working	Work completed
2.	Tube light not working	Work completed

The students from different hostel blocks attended the meeting. Committee informed the maintenance staffs that all the works must be completed in time and see that work which is yet to be completed; must be done as earlier so that the students will not be effected. The Maintenance staff submitted the reports of the last meeting to the committee in the presence of the students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of March, April & May.

- a) Chapathi is still uncooked at night
- b) Chicken in biryani is not cooked properly
- c) Omelette is thin and small on Sundays.
- d) Worms found in food.

Committee questioned the cooks for chapathi not cooked properly and informed the canteen manager to make a shift system for cooks so that the work is completed quickly . Members also informed to maintain cleanliness and do the pest control for the whole kitchen.

5. Any other matter

Since there was no other matter for discussion, the meeting was adjourned.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Scient

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 31st August 2018 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding Mess Meeting
- 5. Any other matter

Shanthalt MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coord Institute of Dental Sciences

Coord Institute of Dental 218

Minutes of the meeting held on 31.08.2018, 12.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - Dean & Managing Trustee

Grievance Redressal	Cell	Committee	members:
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Dr. K.C Ponnappa

Dr Shantala

Dr Amit W

Dr Uthappa

Dr Bhavana

Ms Shruti

Mr.Bhanuprasad

Mr. Vinu Vim

Mrs Kaveramma/

Mrs Kalpa

Supporting faculty Present for the Meeting

Bopanna M.B

MB. Kaveramma

Wardens Present

Gowri Gou

Cafeteria Staffs:

Rajesh

Karthik Kurthi

Narayana Nov

Hostel students present:

Sanjan K.P

Sona Sunny

Jumeena T. Juh

Padma Swetha S

Yadeeda Nasreen K.M Yad

Coord Institute of Dental Sciences VIRAUPET, PIN - 571 410

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on June, July & August

Sl. No	Contents	Action Taken
1.	Water leakage from side wall and bathroom roof	Work Completed
2.	Narmada hostel geyser tap not working	Tap has been fixed
3.	Door Adjustment	Informed the carpenter, work to be completed soon
4.	Boys hostel door top mesh to be replaced	Mesh has been replaced
5.	Boys Hostel curtain rod, door latch, window mesh to be replaced	Informed the carpenter, work to be completed soon

All the students from different blocks attended the meeting. As per the suggestions received, committee informed the maintenance staff to do the needful at the earliest. The maintenance staff informed the committee that all the works have been undertaken and the pending work will be completed soon.

The supporting faculty team submitted the reports of the last meeting to the committee in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of June, July & August.

- a) Raitha served is watery.
- b) Stew served was salty
- c) People serving food use the same gloves.
- d) Coffee taste was bad
- e) The staff washing the dishes are found serving the food as well.
- f) There was insect in the palya, kindly provide clean and quality food.

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Committee informed all the cooks to maintain the quality of the food as per the requirements of the students. He also told the cooks to change the gloves on daily basis and maintain hygiene.

6. Any other matter

- a) Bathing water is very dirty- muddy in colour
 Committee informed the maintenance team to ensure the tanks are cleaned.
- b) Wardens behave very rudely with students

 Committee asked the wardens the reasons for behaving rudely with the students.

 The wardens informed the committee that students are giving back answers daily and not following the rules. He also informed the students to speak softly and behave well with the wardens.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Goorg Institute of Dental Sciences

ereby given for the Grievance redressal Cell for the students of the Coorg Dental Sciences to be held on 31st May 2018 at 12.00 pm at the Deanery to transact dowing agenda -1. Notice calling the meeting.

- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes. 3. Regarding hostel meeting for U.G boys and U G girls. 4. Regarding Mess Meeting 5. Any other matter

Trenthala MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Goorg Institute of Dental Sciences VIRAUPET, PIN - 571 218

Minutes of the meeting held on 31.05.2018, 12.00 pm at Deanery

Faculty present for the meeting Dr Sunil Muddaiah - Dean & Managing Trustee Grievance Redressal Cell Committee members: Dr. K.C Ponnappa Dr Shantala Dr Amit W Dr Uthappa Dr Bhavana Ms Shruti Mr.Bhanuprasad Mr. Vinu Mrs Kaveramma Mrs Kalpa,

Supporting faculty Present for the Meeting

Bopanna M.B MB. Kaveramma

Wardens Present

Gowri

Lokesh

Cafeteria Staffs:

Dilan

Rajesh

Karthik .

Narayana V

Hostel students present:

Indra A

Prajwal G

Musammil |

Shana Nasrin

Anushka Bobde

Georg Institute of Dental Sciences

VIRA-PET, PIN - 571 218

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on March, April & May

Sl. No	Contents	Action Taken
1.	Replace Fan & Tube light	Work Completed
2.	Redox painting to be done	Work to be completed by next month
3.	Mesh to be repaired, curtain rod to be replaced	Work Completed
4.	Ganga Block drinking water filter not working	Work Completed
5.	Boys Hostel hangers, Soap Stand, corner stand, Mirror, towel rod required	Work Completed

All the students from different blocks attended the meeting. As per the suggestions received, committee informed the maintenance staff to do the needful at the earliest. The maintenance staff informed the committee that all the works have been undertaken and the pending work will be completed soon.

The supporting faculty team submitted the reports of the last meeting to the committee in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Students from Hostel attended the meeting. According to the suggestions received from the students for the month of March, April, & May

- a) Change vanilla cake to any other flavour.
- b) Pulliogare is too sour
- c) Chicken not cooked well
- d) Increase the number of steel glasses.

Committee informed all the cafeteria staffs to maintain the taste and hygiene of the food and change the menu as per the requirements of the students. He also insisted that the food needs to be well cooked.

5. Any other matter

- a) Bulbs has to be replaced in the classrooms as we are practicing for cultural events
- b) College bus timings is not maintained properly for 3rd year Practical classes for Gen Medicine

Committee Informed the maintenance team to take immediate action.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Georg Institute of Dental Sciences

AGENDA

Notice is hereby given for the Grievance redressal Cell for the students of the Coorg Institute of Dental Sciences to be held on 28th February 2020 at 12.00 pm at the Deanery to transact the following agenda -

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the last meeting. Arising out of the minutes.
- 3. Regarding hostel meeting for U.G boys and U G girls.
- 4. Regarding mess meeting
- 4. Any other matter

MEMBER SECRETARY

Shanthalo

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Coorg Institute of Dental Sciences
VIRAJPET, PIN - 571 218

Minutes of the meeting held on 28.02.2020, 12.00 pm at Deanery

Faculty present for the meeting

Dr Sunil Muddaiah - Dean & Managing Trustee

Grievance Redressal Cell Committee members:

Dr.K.C. Ponnappa

Dr. Shanthala

Dr Amit W

Dr Uthappa

Dr Jambukeshwar

Ms Shruti

Mr. BhanuPrasad

Ms. Kaveramma

Ms Kalpa

Supporting faculty Present for the Meeting

Bopanna M.B 1 - P a

M.B. Kaveramma

Devaiah

Rashmi

Wardens Present

Gowri Go

<u>Lokesh</u>

Hostel students present:

Lena

Shana Nasrin

Partha Yadav Rott

- 1. Notice calling the meeting.
- 2. To consider and adopt the minutes of the <u>last meeting</u>. Arising out of the minutes.

 Action Taken Report as on December, January & February

Sl. No	Contents	Action Taken
1.	Library Dom LED bulb not working	Bulb fixed
2.	Door latch to be replaced	Latch has been fixed
3.	Ganga block tap not working	New tap has been fixed

All the students from different blocks attended the meeting. And as per the suggestions received, Committee informed the maintenance staff to do the needful at the earliest. The maintenance staff informed the Committee that all the works have been undertaken and the pending work will be completed soon.

Committee also informed the students that in case of any maintenance issues, it has to be noted in the Grievance Redressal register which is maintained in the Deanery. The supporting faculty team submitted the reports of the last meeting to the Committee in the presence of students.

4. Regarding Mess meeting for U.G boys and U G girls.

Due to increase of Inputs and suggestions from students a separate Cafeteria minutes book will be maintained from the Month of December 2019 onwards as per the instructions received from the Grievance Redressal Cell members.

5. Any other matter

- Monkeys entered the hostel room and destroyed all the things in the room, please place grills around the hostel.
- Committee instructed the maintenance team to ensure that the grills are placed around the hostel. A week later Committee personally visited the hostel campus to check whether the work is completed or not.

MEMBER SECRETARY

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Georg Institute of Dental Sciences